



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

EUROP ASSISTANCE SERVICIOS INTEGRALES DE GESTIÓN S.A.

CL ORENSE, 4. RB DE CATALUÑA, 91-93 PO FLUVIAL 15, PLANTA 14. EDIFICIO SIGLO
28020 - MADRID 1°. 08002 - BARCELONA 06011 - BADAJOZ XXI.

has implemented and maintains a

Quality Management System

for the following scope:

Provider of services at all times of travel assistance, home assistance, information and advise helpines, traffic tickets claims handling. Formalities regarding driving penalties and those related with road safety, road traffic and automobile as web as legal advice and administrative services. Expatriate services, medical transfers, airlines luggage check-in incidents. Design and feature of telemarketing services: inbound and outbound calls. Home computer assistance (Helpdesk). Mechanical warranty extension. Designing and providing telemarketing services: making and receiving phone calls

which fulfills the requirements of the following standard

ISO 9001:2015

First issued on: 2007-06-26 Last issued: 2019-05-05 Validity date: 2022-05-05

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-0877/2007



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President of IQNet*

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Chief Executive Officer*

AENOR

IQNet Partners*:

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IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com