



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

AENOR has issued an IQNet recognized certificate that the organization:

EUROP ASSISTANCE, S.A. SUCURSAL EN ESPAÑA

**CL ORENSE, 4. RB DE CATALUÑA, 91-93 PO FLUVIAL 15, PLANTA 14, EDIFICIO SIGLO
28020 - 1°. XXI.
MADRID 08002 - BARCELONA 06011 - BADAJOZ**

has implemented and maintains a

Quality Management System

for the following scope:

Provider of services at all times of travel assistance, home assistance, information and advise helplines, traffic ticket claims handling, expatriate services, medical transfers, airlines luggage check-in incidents.

which fulfills the requirements of the following standard

ISO 9001:2015

First issued on: **1999-08-01** Last issued: **2020-01-08** Validity date: **2022-05-05**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number: ES-0247/1998



Alex Stoichitoiu
President of IQNet

Rafael GARCÍA MEIRO
Chief Executive Officer

AENOR

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com